



## Wahu Product and Policy Changes

Effective 12/2010

Drawers	Blumotion soft close drawers come standard in powder coated white. Stainless steel is available upon request for an additional charge. If we are adding to an existing project, please note interior drawer slide color.
Warranty	Our lifetime warranty is being changed to a 10 year warranty, including all manufacturing defects and de-laminating.
Leadtime	4 weeks for standard finishes and products; 6-8 weeks for non-standard finishes and custom.
Color Options	Standard finishes and options are now available on the wahu caseworks.com website as a PDF download.
Quoting Process	<p>Project drawings and quotes take 5 full business days and require the following information for us to get started. Without this information, wahu cannot start the quoting process. Fill out the required forms to begin this process. Contact wahu or your DIRTT rep for these required forms.</p> <ul style="list-style-type: none"> <li>• Project name</li> <li>• Install date</li> <li>• Scaled drawings of plan &amp; elevations</li> <li>• DIRTT rep name and/or wahu rep name</li> <li>• Delivery address</li> <li>• Dealer information</li> </ul> <p>Send information to <a href="mailto:cmatus@wahucaseworks.com">cmatus@wahucaseworks.com</a> or <a href="mailto:apaluso@wahucaseworks.com">apaluso@wahucaseworks.com</a> (depending on your wahu contact)</p>
Closeout Items	Upon receiving a complete and detailed punch list order, we will contact you with a ship date.
Placing An Order	Upon receipt of all required items, we will process the order and give you a ship date. Contact wahu or your DIRTT rep for these required forms.
Wahu's Custom Project Insurance Program	To insure that a highly complex & custom project is accurate with a successful installation, wahu will ONLY move forward with a High Custom Project our staff of Certified Installers are used. Our staff consists of trained carpenters that have years of experience installing in the retail world where extreme custom products and spaces are standard. We are a partner with our DP's and we want to make sure that all projects are 100% successful & within budget.